



## Junior Developer / Technical Account Manager

If you are a rare developer who loves people as much as code, come join us in solving the most valuable problems for our multimedia future. Digital ReLab is looking to hire a junior web developer who is passionate about client support, software testing and making a dent in the media universe.

We need someone who wakes up every day inspired to be alive, support great technology and who can bring that energy to work with them. Someone who knows that it takes a TEAM of talented people with great ideas and exquisite execution to build a billion dollar company.

You must be willing to work with our internal teams as well as our clients directly to help understand the requirements for deployment that will meet or exceed client needs. You will be expected to be a first line of defense on support calls for our lighthouse clients (Bob Dylan Music Company, New York Philharmonic etc..) and help ensure new demos and sandboxes are 'tested' and managed to support the sales cycle.

### Responsibilities

- Software testing
- Tier 1 tech support
- Client requirements review
- Experiment with emerging technologies and contribute to development

### Requirements

- Must be able to read and write HTML
- Comfortable with Linux console (e.g. can ssh/vi or SFTP remote edit)
- Familiar with spreadsheets, excel, google docs, and CSV files etc...
- Great interpersonal and communication skills
- Familiarity with various audio, video, and image file types – as well as metadata
- Experience with uploading and downloading large files via FTP and related applications

### Additional Training, Skills, Knowledge Preferred

- Experience on a software team
- Experience with system requirements analysis and documentation
- Experience with PHP, MySQL, and jQuery
- Experience describing (documenting) software application requirements

**Experience with these technologies is a plus:** linux, cron, bash, html5, css, ajax, JQuery, SQL, React/Redux/Vue.js, UML, git, gitlab, Pivotal Tracker, amazon web services, other storage providers/systems

Location can be flexible but Richmond or Charlottesville, VA is preferred. Compensation will be competitive in the market and related to experience and talent. Any offer WILL include shares in this fast growing company. If you are more inspired by opportunity than a big salary and you think you are the right person for the job, please send a cover letter explaining why along with your resume to [jobs@digitalrelab.com](mailto:jobs@digitalrelab.com).